

## Adult Social Care and Health Overview & Scrutiny Committee

6 March 2019

### Performance Monitoring – Clinical Commissioning Groups

#### Recommendation

That the Overview and Scrutiny Committee:

- (i) Receives and considers the updated report on performance monitoring by the three Clinical Commissioning Groups for the County.

#### 1. Introduction

- 1.1 This report provides information on the performance monitoring by the three Clinical Commissioning Groups (CCGs) that deliver NHS services to Warwickshire residents.
- 1.2 As agreed at the Adult Social Care and Health Overview & Scrutiny Committee on 26<sup>th</sup> September 2018, this report provides a six month update on CCG performance measured by the NHS Constitution Measures, now reflecting performance up to November 2018.

#### 2. CCG Performance Reporting

- 2.1 The three CCGs serving Warwickshire provide regular reports to their respective Governing Boards on their performance. Table 1 below provides some key facts on the CCGs. This data is extracted from the reports submitted to the CCG Boards and links to these are provided under section 3 below.

Table 1: Clinical Commissioning Group Key Facts



	Warwickshire North CCG	Coventry & Rugby CCG	South Warwickshire CCG
<b>Population</b> (to nearest thousand)	190,000	448,000 (Coventry - 345,000 Rugby -103,000)	287,000
<b>Budget</b> (2017/18)	£238 million	£670 million	£379 million
<b>GP Members</b>	27	73 (Rugby - 12)	34
<b>CCG Quality Assurance Framework</b> ( <i>annual assessment, 2017/18</i> )	Requires Improvement (previously Good)	Good	Requires Improvement (previously Good)
<b>Key organisational facts</b>	Joint shared team across the two CCGs		
<b>Quality innovation, productivity, prevention savings</b>	Achieved	Achieved	£15.6m achieved (£16.2m Target)

- 2.2 Clinical Commissioning Groups are required to meet the national NHS Constitution targets and therefore report performance against these measures which have a nationally set target.
- 2.3 Table 2 provides data on the NHS constitution measures for the three CCGs; this has been updated to reflect performance up to November 2018 (previous data reported was for the April 2017 to March 2018 period).

Table 2: Performance of NHS Constitution Measures

NHS Constitution Targets	Warwickshire North CCG November 2018 (Target)	Coventry & Rugby CCG November 2018 (Target)	South Warwickshire CCG November 2018 (Target)
<b>A &amp; E Waits</b>			
A & E 4 Hour waits-patients should be admitted, transferred or discharged within 4 hours of their arrival at an A & E department	78.2% (95%)	90.3% (95%)	95.4% (95%)
A & E- 12 hour trolley waits	11 (0)	0 (0)	0 (0)
<b>Referral to Treatment Times (RTT)</b>			
Patients on incomplete non-emergency pathways waiting no more than 18 weeks from referral	85.6% (92%)	86.7% (92%)	90.4% (92%)
RTT>52 weeks breaches-Incomplete pathways	2 (0)	2 (0)	2 (0)
Diagnostic tests -patients waiting no longer than 6 weeks from referral	100% (99%)	99.9% (99%)	98.8% (99%)
<b>Cancer waits</b>			
Maximum 2 week wait for first outpatient appointments for patients referred urgently with suspected cancer by a GP	97.1% (93%)	94% (93%)	97.7% (93%)
Maximum 2 week wait for first outpatient appointments for patients referred urgently with breast symptoms	93.6% (93%)	93.3% (93%)	95.9% (93%)
One month (31 day) wait from diagnosis to first definitive treatment for all cancers.	100% (96%)	97.1% (96%)	96.2% (96%)

NHS Constitution Targets	Warwickshire North CCG November 2018 (Target)	Coventry & Rugby CCG November 2018 (Target)	South Warwickshire CCG November 2018 (Target)
Maximum 31-day wait for subsequent treatment where that treatment is surgery	100% (94%)	96.9% (94%)	95.7% (94%)
Max 31 day wait for subsequent treatment where the treatment is an anti-cancer drug regimen	100% (98%)	100% (98%)	100% (98%)
Maximum 31-day wait for subsequent treatment where the treatment is a course of radiotherapy	94.1% (94%)	98.7% (94%)	100% (94%)
Maximum two month (62-day) wait from urgent GP referral to first definitive treatment for cancer	81.3% (85%)	82.2% (85%)	71.1 % (85%)
Maximum 62-day wait from referral from an NHS screening service to first definitive treatment for all cancers	100% (90%)	100% (90%)	87.5% (90%)
Maximum 62-day wait for first definitive treatment following a consultants decision to upgrade the priority of the patient	100% (85%)	78.6% (85%)	81.3% (85%)
<b>Mixed Sex Accommodation</b>			
Mixed sex accommodation breaches	0 (0)	1 (0)	2 (0)
<b>Cancelled Operations</b>			
Cancelled operations rebooked within 28 days (Q2 18/19)	5 (0)	22 (0)	1 (0)
Number of operations cancelled for a second time	0 (0)	0 (0)	0 (0)

NHS Constitution Targets	Warwickshire North CCG November 2018 (Target)	Coventry & Rugby CCG November 2018 (Target)	South Warwickshire CCG November 2018 (Target)
<b>Mental Wellbeing</b>			
The % of people under adult mental illness specialties on Care Programme Approach who were followed up within 7 days of discharge from psychiatric in-patient care. (Q3 18/19)	92.8% (95%)	97.4% (95%)	100% (95%)
Improving Access to Psychological Therapies (IAPT) Access – (annualised) *Projected year end position at October 2018	18.3% (15%)	17.8% (15%)	17.0% (15%)
Improving Access to Psychological Therapies (IAPT) Recovery – *Projected year end position at October 2018	55.9% (50%)	53.2% (50%)	53.7% (50%)
People starting Treatment for Early intervention in Psychosis (EIP) within two weeks.	50% (50%)	28.6% (50%)	0% (50%)
<b>Key:</b>	 Target not met	 Target met or exceeded	

2.4 All three CCG’s commissioned Coventry and Warwickshire Partnership Trust (CWPT) to provide mental health and learning disability services for children, adults and older adults. South Warwickshire NHS Foundation Trust (SWFT) provided a range of community services including district nursing, health visiting, school nursing, occupational therapy, podiatry, rehabilitation services and speech and language therapy.

2.5 The overviews for each CCG below are extracted from their respective 2017/18 Annual Reports. This will be updated in future reports to this committee as the annual reports are refreshed but it remains useful context for this report.

## 2.6 Warwickshire North CCG - overview *(extract from 2017/18 Annual Report)*

During 2017/18, we have made good progress against a range of local and national targets to improve the health of people living in the area. We had planned to meet all national planning standards in 2017/18; we met 9 of the 12 NHS Constitution Standards; although service providers have made progress they still struggle to consistently achieve 3 of the waiting time targets.

During the year, the key risks to achieving our objectives have been:

- Achieving the financial control total agreed with NHS England
- Achievement of the NHS Constitutional targets in Referral to Treatment, A&E and achievement of the 62 day wait from urgent GP referral to first definitive treatment to cancer.

## 2.7 Coventry and Rugby CCG - overview *(extract from 2017/18 Annual Report)*

In September 2016, the CCG was placed in financial special measures and from this time operated under legal directions from NHS England. We made progress so that the financial special measures were lifted at the end of March 2017 however the CCG continued to operate under legal direction until January 2018, when NHS England confirmed the CCG had made sufficient progress and the directions were lifted.

During the year, the key risks to achieving our objectives have been:

- Achieving the financial control total agreed with NHS England. At the start of the year, the CCG agreed with NHS England a control total that would breach its statutory duty to break even. The CCG has continuously sought to improve on the control total position during the financial year but is unable to meet the statutory duty.
- Achievement of the NHS Constitutional targets in A&E and Referral to Treatment. Actions taken to mitigate this risk during the year are outline below however we expect this to continue to be a challenge in 2018/19:
  - A&E: Contract Performance Notice issued. The CCG maintained a continued focus on promoting timely discharge and reducing Delayed Transfers of Care, working with care home providers to improve responsiveness to assess/accept new patients.
  - Referral to Treatment: Performance notice issued, actions plans developed jointly with UHCW and the CCG with the involvement of the intensive support team at NHS.

### 2.8 **South Warwickshire CCG - overview (extract from 2017/18 Annual Report)**

The CCG continues to perform very well on the key performance indicators including Cancer 2 week and 31 day access times from GP referral to first appointment and also for Mental Health IAPT Access and Recovery Rates. We continue to face a number of performance challenges. The A&E four hour target has been particularly challenging during 2017/18 with additional demand placed upon the urgent care system at South Warwickshire NHS Foundation Trust (SWFT). Whilst this has resulted in the target being missed, South Warwickshire remains amongst the top performing areas for A&E delivery. The CCG is committed to working with the relevant emergency and urgent care providers to deliver improvement in these services.

### 3. **Supporting Papers**

Full copies of the CCG's Annual Reports and Performance Reports can be viewed through the following links:

South Warwickshire: [Annual Report 2017/18](#)

CR and NW CCGS: [Integrated Quality, Safety and Performance Report July 2018](#)

Warwickshire North CCG: [Annual Report](#); Coventry & Rugby CCG: [Annual Report 2017-18](#)

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**4. Background Papers**

None

**The report was circulated to the following members prior to publication:**

Local Member(s): None

Other members: Cllr Caborn, Cllr Redford, Cllr Golby, Cllr Parsons and Cllr Rolfe